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2013 SEP 16 P 3: 47

AZ CORP COMMISSION DOCKET CONTROL

September 16, 2013

Arizona Corporation Commission DOCKETED

SEP 1 6 2013

DOCKETED BY

Hand Delivered Docket Control Arizona Corporation Commission 1200 West Washington Street Phoenix, Arizona 85007

Re:

Cox Arizona Telcom, L.L.C. ("Cox") Tariff Revisions

Docket Number T-03471A-13-0244

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange and Toll Service tariff, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange and Toll Service tariff are as follows:

Revised Pages	Description of Change			
2, 3, 4 & 5	Revise Effective Date.			
60, 61, 62, 62.1,	Revise Effective Date			-
62.2, 91 & 92				

Cox respectfully requests that these revisions become effective on October 16, 2013.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely

Mark DiNunzio

Director, AZ Regulatory Affairs

(623) 328-3252

Attachment

cc:

Paul Cain

### **CHECK SHEET**

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
Title Page	3 <sup>RD</sup> Revised	16	2 <sup>ND</sup> Revised
2*	90 <sup>TH</sup> Revised	17	Original
3*	31 <sup>st</sup> Revised	18	3 <sup>RD</sup> Revised
4*	48 <sup>TH</sup> Revised	18.1	Original
5*	58 <sup>TH</sup> Revised	19	1 <sup>ST</sup> Revised
6	3 <sup>RD</sup> Revised	20	1 <sup>ST</sup> Revised
7	4 <sup>TH</sup> Revised	21	1 <sup>ST</sup> Revised
8	Original	22	Original
9	Original	23	Original
10	1 <sup>ST</sup> Revised	24	Original
11	2 <sup>ND</sup> Revised	25	2 <sup>ND</sup> Revised
12	1 <sup>ST</sup> Revised	25.1	Original
13	Original	26	1 <sup>ST</sup> Revised
14	4 <sup>TH</sup> Revised	27	2 <sup>ND</sup> Revised
15	3 <sup>RD</sup> Revised	28	Original
		29	4 <sup>™</sup> Revised
		29.1	1 <sup>ST</sup> Revised
		30	3 <sup>RD</sup> Revised

(\*) Denotes new or revised page.

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PAGE	REVISION	PAGE	REVISION
31	Third Revised	46	Second Revised
32	Second Revised	47	First Revised
33	Original	47.1	First Revised
34	First Revised	47.2	First Revised
35	Original	48	Third Revised
36	First Revised	49	Original
37	Original	50	Second Revised
38	Fourth Revised	51	Third Revised
39	Second Revised	51.1	Original
39.1	First Revised	52	Original
39.2	Original	53	First Revised
39.3	Original	54	Second Revised
39.4	Original	55	Original
39.5	Original	56	First Revised
40	First Revised	57	First Revised
41	Second Revised	58	Third Revised
42	First Revised	59	Third Revised
43	First Revised	59.0.1	Original
44	First Revised	59.1	Fifth Revised
45	First Revised	60*	Sixteenth Revised

(\*) Denotes new or revised page.

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PAGE	REVISION	PAGE	REVISION
61* 62* 62.1* 62.2* 62.3 63 64 65 66 67 68 69 70 71 72 73 74 75	13 <sup>TH</sup> Revised 14 <sup>TH</sup> Revised 9 <sup>TH</sup> Revised 9 <sup>TH</sup> Revised 8 <sup>TH</sup> Revised 8 <sup>TH</sup> Revised 3 <sup>RD</sup> Revised 2 <sup>ND</sup> Revised	81.1 81.2 81.3 81.4 81.5 81.6 81.7 81.8 82 83 84 85 86 87 88 89 90	First Revised 2 <sup>ND</sup> Revised 1 <sup>ST</sup> Revised
76 77	2 <sup>ND</sup> Revised		
77 78	2 <sup>ND</sup> Revised 2 <sup>ND</sup> Revised		
79 80	2 <sup>ND</sup> Revised 2 <sup>ND</sup> Revised		
81	2 <sup>ND</sup> Revised		

<sup>(\*)</sup> Denotes new or revised page.

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PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
91*	12 <sup>th</sup> Revised	92.19	2 <sup>ND</sup> Revised	121	1 <sup>ST</sup> Revised
92*	11 <sup>TH</sup> Revised	92.20	2 <sup>ND</sup> Revised	122	1 <sup>ST</sup> Revised
92.0.1	4 <sup>TH</sup> Revised	92.21	2 <sup>ND</sup> Revised	122.1	Original
92.0.2	3 <sup>RD</sup> Revised	92.22	- 3 <sup>RD</sup> Revised	122.2	Original
92.0.2.1	1 <sup>ST</sup> Revised	92.23	2 <sup>ND</sup> Revised	122.3	Original
92.0.2.2	1 <sup>ST</sup> Revised	93	4 <sup>™</sup> Revised	122.4	Original
92.0.3	6 <sup>TH</sup> Revised	94	2 <sup>ND</sup> Revised	122.5	Original
92.0.4	4 <sup>TH</sup> Revised	95	4 <sup>TH</sup> Revised	122.6	Original
92.0.5	4 <sup>TH</sup> Revised	96	1 <sup>ST</sup> Revised	123	Original
92.0.6	5 <sup>TH</sup> Revised	97	2 <sup>ND</sup> Revised	124	Original
92.0.7	2 <sup>ND</sup> Revised	98	2 <sup>ND</sup> Revised	125	Original
92.0.8	2 <sup>ND</sup> Revised	99	7 <sup>TH</sup> Revised	126	Original
92.0.9	2 <sup>ND</sup> Revised	100	Original	127	Original
92.0.9.1	1 <sup>ST</sup> Revised	101	1 <sup>ST</sup> Revised	128	Original
92.0.9.2	1 <sup>ST</sup> Revised	102	3 <sup>RD</sup> Revised	129	Original
92.0.10	1 <sup>ST</sup> Revised	102.0.1	4 <sup>TH</sup> Revised	130	Original
92.0.11	3 <sup>RD</sup> Revised	102.1	3 <sup>RD</sup> Revised	131	Original
92.0.12	3 <sup>RD</sup> Revised	102.2	Original	132	Original
92.1	2 <sup>ND</sup> Revised	103	2 <sup>ND</sup> Revised	133	Original
92.2	2 <sup>ND</sup> Revised	104	2 <sup>ND</sup> Revised	134	Original
92.3	2 <sup>ND</sup> Revised	105	2 <sup>ND</sup> Revised	135	Original
92.4	2 <sup>ND</sup> Revised	105.01	Original	136	Original
92.5	2 <sup>ND</sup> Revised	105.1	1 <sup>ST</sup> Revised	137	Original
92.6	2 <sup>ND</sup> Revised	106	3 <sup>RD</sup> Revised	138	1 <sup>ST</sup> Revised
92.7	2 <sup>ND</sup> Revised	107	4 <sup>TH</sup> Revised	139	Original
92.8	4 <sup>TH</sup> Revised	107.1	Original	140	Original
92.9	7 <sup>TH</sup> Revised	108	Original	141	Original
92.10	4 <sup>TH</sup> Revised	109	1 <sup>ST</sup> Revised	142	Original
92.11	4 <sup>™</sup> Revised	110	Original	143	Original
92.12	5 <sup>TH</sup> Revised	111	4 <sup>TH</sup> Revised	144	Original
92.12.1	2 <sup>ND</sup> Revised	112	4 <sup>™</sup> Revised	145	Original
92.13	2 <sup>ND</sup> Revised	113	3 <sup>RD</sup> Revised	146	Original
92.14	2 <sup>ND</sup> Revised	114	4 <sup>TH</sup> Revised	147	Original
92.15	2 <sup>ND</sup> Revised	115	3 <sup>RD</sup> Revised	148	Original
92.16	3 <sup>RD</sup> Revised	116	3 <sup>RD</sup> Revised	149	Original
92.17	3 <sup>RD</sup> Revised	117	4 <sup>TH</sup> Revised	150	Original
92.18	2 <sup>ND</sup> Revised	118		151	Original
		119	2 <sup>ND</sup> Revised	152	Original
		120	4 <sup>TH</sup> Revised	153	Original
				154	Original
			•	155	Original

(\*) Denotes new or revised page.

# SECTION 3 - Service Descriptions, cont'd.

# 3.1.2 Local Exchange Service, cont'd.

### 2. Local Line, Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), monthly Recurring Charges as specified in Sections 3.1.2.2.(a) and 3.1.2.2.(b) respectively.

(a)	Non-Recurring Charge	<u>Resider</u>	<u>ntial</u>	<u>Busin</u>	<u>ess</u>	Home C	Office	
	Line Connection Charge per line	Current	<u>Max</u>	Current <sup>(</sup> \$45.00	Max \$50.00	<u>Current</u> \$45.00	<u>Max</u> \$50.00	
	Lines 1-8³	\$40.00	\$80.00					(I)
	when bundled	\$20.00	\$80.00					(I)
	Reconnect	\$40.00	\$80.00					(I)
	FastConnect <sup>©</sup>	\$40.00	\$80.00					(I)
	when bundled	\$40.00	\$80.00					(I)
	Transfer of Service <sup>△</sup>	\$40.00	\$80.00					(I)
	Self-Install <sup>*</sup>	\$30.00	\$80.00					
	when bundled	\$20.00	\$80.00					
	Seasonal Service	\$0.00	\$15.00	\$25.00	\$25.00			•
	Account Changes (per number after initial							
	per billing record change	\$10.00	\$15.00	\$20.00	\$20.00	\$20.00	\$20.00	
	PIC-2 Change							
	(per line - initial set-up) after initial set-up*	\$5.00	N/C \$7.00	\$5.00	N/C \$5.00	\$5.00	N/C \$5.00	
	Line Restoral Charge (per line)	\$ 0.00	\$0.00	\$25.00	\$25.00	\$25.00	\$25.00	

Waive PIC change charge if Cox Long Distance is selected.

β New Cox Customers who port their numbers to Cox from another carrier will have the Business Cox Connection Charge (as stated above) waived. Customers adding new lines in addition to their ported lines (non-ported lines) will be subject to the tariffed installation rate.

<sup>&</sup>lt;sup>3</sup> Line connection charge for the initial establishment of service includes connection of up to four lines per account. Each line thereafter will be charged the current rate as set forth above.

 $<sup>^{\</sup>Phi}$  FastConnect is an optional Line Connection service offered in situations where the customer need not be at home to complete the service installation.

<sup>&</sup>lt;sup>Δ</sup> Transfer of Service is a relocation of service within the Cox service area.

<sup>\*</sup> Line Connection Charge may apply in addition to or in lieu of Self-Install Connection Charge if Cox Technician is dispatched to Customer's premise as a result of failed Self-Install attempt that is determined to be customer related.

# **SECTION 3 - Service Descriptions, cont'd.**

# 3.1 Local Exchange Service, cont'd.

## 3.1.2.2 Local Line, Rates and Charges, cont'd.

# (a) Monthly Recurring Charges

#### **Residential Rates:**

Local Access Line Flat-Rate Service	Current Rate	Maximum Rate	
Shandard Comiles	#12.10	#17.00	
Standard Service Additional lines	\$13.18 \$13.18	\$17.00 \$17.00	
Combination Service Second line	\$13.18 \$13.18	\$17.00 \$17.00	
Additional lines	\$13.18	\$17.00	
Seasonal Service <sup>β</sup>	\$8.50	\$10.00	
Simply Three Package <sup>◊</sup>	\$22.99	\$26.95	

 $<sup>^{\</sup>beta}$  For description of Seasonal Service, see Section 7.3.1, page 106.

<sup>♦</sup> Simply Three Package consists of an access line, Call Waiting ID and Voice Mail.

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#### LOCAL EXCHANGE SERVICE

### SECTION 3 - Service Descriptions, cont'd.

# 3.1 Local Exchange Service, cont'd.

#### 3.1.2.2 Local Line, Rates and Charges, cont'd

(c.1) Residential Calling Features (per-line equipped)	Monthly Rate	Monthly Max Rate	Per Use <sup>2</sup>	Max Rate	NRC¥	Max Rate
Basic Calling Features						
Anonymous Call Rejection*	Free	4.00 (I)			N/C	
Busy Line Redial*	2.75	4.00	0.75	\$3.00	10.00	15.00
_Call Forwarding*	3.75	6.00 (I)			10.00	15.00
Call Forwarding - Busy*	2.75	4.00			10.00	15.00
Call Forwarding - Don't Answer*	2.75	4.00			10.00	15.00
Call Forwarding - Remote Access	2.75	4.00		ļ. '	10.00	15.00
Call Return*	2.75	4.00	0.75	\$3.00	10.00	15.00
Distinctive Ringing	2.75	4.00			10.00	15.00
Long Distance Alert*	2.75	4.00			10.00	15.00
Priority Ring*	2.75	4.00			10.00	15.00
Selective Call Acceptance*	2.75	4.00			10.00	15.00
Selective Call Forwarding*	2.75	4.00			10.00	15.00
Selective Call Rejection*	2.75	4.00		<u> </u>	10.00	15.00
Speed Calling - 8*	2.75	4.00			10.00	15.00
Three-Way Calling*	4.00	7.00 (I)	0.75	\$3.00	10.00	15.00
Toll Restriction •	1.49	4.00			N/C	
		<u> </u>				
Custom Calling Features	<u> </u>	·		·		
Caller ID*	9.00	15.00 (I)			10.00	15.00
Call Waiting*	4.95	10.00			10.00	15.00
Call Waiting ID*	7.95	15.00			10.00	15.00
Privacy Control	3.95	4.00	1		10.00	10.00
Feature Packages		<del></del>			) ·	
Solution Package	14.95	20.00			10.00	15.00
Miscellaneous Features						
Remote Call Forwarding	17.00	20.00 (I)		<del></del> _	30.00	30.00
Call Trace - per use	N/A	N/A	2.75	\$15.00	N/C	

<sup>&</sup>lt;sup>2</sup> Per Use charges will not exceed the charges for seven uses per billing period.

Ye Only one Non-Recurring charge will apply when a Customer purchases more than one feature in a single order. For Calling Features connected during initial service installation, the Non-Recurring Charge will be waived.

<sup>\*</sup> Denotes features included with the Solution Package.

<sup>•</sup> For a description of Toll Restriction, see section 7.1, page 106.

#### SECTION 3 - Service Descriptions, cont'd.

### 3.1.2 Local Exchange Service, cont'd.

### 2. Local Line, Rates and Charges, cont'd

#### **C.2 Connection Packages**

# 1. Cox Connection-60(sm) Package

Where facilities and operating conditions permit, the Connection Packages will be offered to Residential Customers. The Cox Connection-60 Package is a bundled package of direct-dial local and long distance telephone services. The package includes a local access line, the Solution feature package, 60 minutes of long distance service, and the Simply Five Saving Plan. The eligibility condition of the U.S. Saving Plan requires that the Customer select Cox long distance for both PIC and LPIC elections. The following services are included in the package.

- 1. One (1) Local Access Line,
- 2. Solutions feature package,
- 3. 60 minutes of long distance service, and
- 4. Simply Five Savings Plan, five cents per minute long distance calling plan.

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<sup>2.</sup> Reserved for future use.

Service is limited to one (1) Connection Package per account.

<sup>&</sup>lt;sup>H</sup> Non-Recurring Line Connection Charges as specified in Section 3.1.2.2(a) apply for initial service establishment, additional lines and transfers of service. Non-Recurring Account Change Charges as specified in Section 3.1.2.2(a) apply to Customers upgrading to Connection-60 or Connection-90 Packages on existing Local Access Lines.

### **SECTION 3 - Service Descriptions, cont'd.**

- 3.1.2 Local Exchange Service, cont'd.
  - 2. Local Line, Rates and Charges, cont'd
  - C.2 Connection Packages, cont'd.
  - 3. Cox Unlimited Connection(sm) Package

#### General

Where facilities exist and operating conditions permit, the Cox Unlimited Connection<sup>(sm)</sup> Package will be offered to Residential Customers. The package is a bundled of local and long distance telephone services. An eligibility condition of the package requires that the Customer select Cox LD for both PIC and LPIC elections. The following services are included in the package:

- 1. A local access line,
- 2. The Solution Feature Package,
- 3. Unlimited residential minutes of direct dial long distance service, and
- 4. Voice Mail, optional.

#### **Terms and Conditions**

- 1. The Cox Unlimited Connection<sup>(sm)</sup> Package Monthly Recurring Charge will be billed in advance, and will apply the first billing period after ordering the service.
- 2. Cox Unlimited Connection<sup>(sm)</sup> does not permit the Customer to place business calls.
- 3. International toll calls are not included with this package.
- 4. If usage under this plan is not consistent with typical Residential Customer usage, at the Company's sole discretion, the Company may offer the Customer an alternative plan or suspend, restrict or cancel Customer's service without prior notice. Calls that are not consistent with typical Residential voice use include but are not limited to: non-voice services, use for general business purposes, commercial facsimile, auto-dialing, resale, call centers and telemarketing. Callers must dial 1+ area code + 7-digit telephone number for the call to be included in the Cox Unlimited plan. This is a flat rate call plan; call detail is not available with this plan. Customers must subscribe to Cox Long Distance and also to the Company's local exchange service. This plan is available to Customers on a per-line basis and will be provisioned only on the Primary Line. Unlimited service is reserved for direct-dialed long distance calls and does not include multi-party conference calls or multi-party chat lines, calls to 900 numbers, directory assistance, per-use feature calling, calling card, operator services, international calling and toll free calling services; such calls are subject to additional charges. Taxes, fees and other charges apply.

#### Rates and Charges

Monthly Recurring Charge Non-Recurring Charge  $^{\rm H}$ 

**Current** \$39.95

Maximum \$50.00 (I)

(I)

<sup>&</sup>lt;sup>H</sup> Non-Recurring Line Connection Charges as specified in Section 3.1.2.2(a) apply for initial service establishment, additional lines and transfers of service.

### **SECTION 3 - Service Descriptions, cont'd.**

# 3.1 Local Exchange Service, cont'd.

### 3.1.6 Intrastate Toll Service, cont'd.

#### 3. Residential and Business Rates

Cox will charge the following rate(s) without regard to mileage as follows:

	<u>Day</u>	<u>Evening</u>	<u>Night</u>	
Direct Dialed:				
Residential Rate				
per Minute	\$0.14	\$0.14	\$0.14	
Max Rate	\$0.40	\$0.40	\$0.40	
Business Rate				
per 6-second				
increment	\$0.015	\$0.015	\$0.015	
Max Rate	\$0.04	\$0.04	\$0.04	
Residential Operator A	ssisted Calls			
Rate per Minute	\$0.35	\$0.35	\$0.35	
Max Rate	\$0.70	\$0.70	\$0.70	(N)
Business Operator Ass	isted Calls:			
Rate per Minute	\$0.25	\$0.25	\$0.25	

### 4. Time Periods Defined

Day: 8:00 a.m. to, but not including, 5:00 p.m. - M - F Evening: 5:00 p.m. to, but not including, 11:00 p.m. - M - F Night: 11:00 p.m. to, but not including, 8:00 a.m. - M - F

All day Saturday, Sunday and Holidays.

#### **SECTION 3 - Service Descriptions, cont'd.**

- 3.1 Local Exchange Service, cont'd.
  - 3.1.6 Intrastate Toll Service, cont'd.
  - 5. Reserved
  - 6. Optional Calling Plans

# Cox U.S. Savings Plan

This optional calling plan will provide Cox residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, Puerto Rico, and the U.S. Virgin Islands. The plan is a flat \$0.07 per minute all day, every day on direct dialed calls with a monthly recurring fee of \$3.95.

	MRC	Max Rate	(N)
Monthly Charge:	\$3.95	\$6.00 (N)	(N)

Per Minute: \$0.07 **\$0.20 (N)** (N)

### Simply Five Savings Plan

This optional calling plan will provide Cox Residential Customers a competitively price alternative choice to Cox standard long distance plan. The optional calling plan will be available to new and existing customers who choose Cox Long Distance for both PIC and LPIC. The plan includes all 50 states, the District of Columbia, Puerto Rico, the U.S. Virgin Islands, Guam and CNMI. The plan is a flat \$0.05 per minute all day, every day on direct dialed intrastate and interstate calls with a monthly recurring charge (MRC) of \$4.95. The MRC may be waived on a promotional basis.

	MRC	Max Rate	
Monthly Charge:	\$4.95	\$8.00 (I)	(I)
Per Minute:	\$0.05	\$0.20 (N)	(N)